bichitech

At BioHiTech we care about the health and safety of our employees, their families, and our customers. With the recent spread of the COVID-19 pandemic, we are doing our part asking all employees that can work remotely to do so. Our office will remain open for essential staff and we will be offering full support to all of our customers. Our technological capabilities allow our team to work effortlessly from remote locations to offer technical and service support, customer service and sales. We are committed to providing you with the same great service you have always received from BioHiTech and will continue to answer phone calls, as well as emails.

Our staff will be working to meet your needs as quickly as possible. We do anticipate that there may be a slight delay in some responses, so we ask for your patience during this time of uncertainty. For the fastest response, please contact the BioHiTech team member that you routinely work with on their direct line or mobile phone. If you are unsure of whom to contact, please email <u>hello@biohitech.com</u> or for Entsorga West Virginia customers email <u>info@entsorgawv.com</u> and the appropriate team member will get back to you. You can also call 888-876-9300 and your call will be directed to the appropriate team member.

This step is necessary to preserve the health of our team members and to help curtail the spread of the virus, but our commitment to our clients remains unchanged.

On behalf of BioHiTech, we want to thank you for your understanding and offer our best wishes to yourself, your families and your colleagues.